

KINDERKRAFT ONLINE STORE TERMS AND CONDITIONS

I. GENERAL PROVISIONS

1. The Regulations define the rules for making transactions in the KINDERKRAFT online store operating at <https://kinderkraft.co.uk/>.
2. The terms used in the Regulations mean:
 - a. Client - a natural person over 18 years of age, against whom the court has not legally ruled incapacitation or has not appointed a temporary advisor, as well as a legal person and an organizational unit that is not a legal person, which the law recognizes legal capacity, and whose behavior sufficiently shows the will to establish , shaping the content, changing or terminating the legal relationship between it and the Seller, including by taking steps to place an Order in the Online Store;
 - b. Consumer - a customer who is:
 - a natural person performing a legal transaction with the entrepreneur not related directly to its business or professional activity, or
 - a natural person concluding a contract directly related to its economic activity, if the content of this contract shows that it does not have a professional character for that person, resulting in particular from the subject of the business activity performed by it,
 - c. Logging in - an activity consisting in entering a sequence of alphanumeric characters (e-mail) during the Registration process, necessary to gain access to the Customer's account. Login is determined independently by the Customer during the Registration process;
 - d. Personalization - adjusting the items offered by the Seller as part of retail sales to individual needs The Customer, by making changes to it, according to the Customer's specifications,
 - e. Product / Products - movable item (s) offered by the Seller, via the Online Store, for retail sale, understood as any type of placing goods on the market, including in at least one Member State, as identical to the goods placed on the markets in other countries that do not differ significantly in their composition or characteristics, unless justified and objective factors so require, also referred to as "Goods";
 - f. Regulations - REGULATIONS OF THE KINDERKRAFT ONLINE STORE, made available free of charge to the Customer before placing the Order;
 - g. Registration - a one-time activity consisting in setting up an account by the Customer, made using the administrative panel provided by the Seller on the Online Store website;
 - h. Online Store - a publicly available website run by the Seller at <https://kinderkraft.co.uk/>, through which the Customer can buy the Product from the Seller,
 - i. Seller - 4KRAFT SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ with its registered office at ul. Tatrzańska 1/5, 60-413 Poznań, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court Poznań - Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register under the KRS number 0000378767, NIP: 7811861679, REGON: 301679527 , o share capital in the amount of PLN 842,500.00, fully paid up; BDO No. 000008302;
 - j. Durable medium - a material or tool enabling the Customer to store information personally addressed to him, in a way that allows access to information in the future for a period

appropriate to the purposes for which this information is used and which allows the stored information to be restored unchanged;

- k. Website - both the Seller and the Customer;
 - l. User - a Customer who set up a Customer account using the administration panel of the Online Store provided by the Seller. The definition of the User is not the same as the definition of the user of the website used in the Privacy Policy document.
 - m. Sales contract / Agreement - a contract for the sale of Products concluded between the Seller and the Customer using means of distance communication - in the Online Store.
 - n. Order - Customer's declaration of will, containing a purchase offer, aimed directly at concluding a Distance Sale Agreement via the Online Store, specifying the type and number of Products with prices and the Customer's data (name and surname in the case of a natural person or name in the case of a legal person or entity organization without legal personality), as well as the address, telephone number, payment method and delivery method, and in the case of the Customer's declaration of receipt of a VAT invoice, also the data necessary to issue it.
- 3. The Online Store is run by the Seller.
 - 4. The Online Store is an ICT platform (a system of information and remote selection and purchase of Products), enabling customers to get acquainted with the Seller's Products.
 - 5. The customer is obliged in particular to:
 - a. comply with the provisions of the Regulations, with the proviso that the Customer is not bound by those provisions that were not made available to him before the conclusion of the contract - at the Customer's request - in a way that allows for the acquisition, reproduction and recording of its content using the ICT system used by the Customer Seller;
 - b. using the services offered by the Seller in a way that does not interfere with the functioning of the Online Store, including through the use of specific software or devices;
 - c. not taking actions such as: sending or posting unsolicited commercial information in the Online Store, undertaking IT activities or any other activities aimed at obtaining information not intended for the Customer;
 - d. use the Online Store in a manner consistent with the provisions of applicable law, morality, as well as the provisions of the Regulations and accepted customs;
 - e. compliance with the absolute prohibition on providing illegal content;
 - f. use the services offered by the Seller in a manner that is not inconvenient for other Customers and for the Seller, with respect for their personal rights, including the right to privacy and all their rights and freedoms;
 - g. use of any content posted on the Online Store, protected by copyright of the Seller or third parties, only for personal use. Using the content in a different scope is allowed only on the basis of the express consent given by an authorized person.
 - h. undertake acts of diligence in order to read the information about the rights of the Customer and the obligations incumbent on him, which determine the proper use of the Seller's offer and the Online Store, including before using Personalization.
 - 6. Necessary for cooperation with the ICT system used by the Seller, including via the Online Store, is that the IT system used by the Customer meets the following minimum technical requirements:
 - a. Microsoft Edge 102.0.1245.41,

- b. Firefox 101.0.1 (any operating system),
 - c. Chrome 102.0.5005.115 (any operating system),
 - d. Safari 15.4 (Mac OS only),
 - e. Safari Mobile for iPad 2, iPad Mini, iPad with Retina display (iOS 12 or later), for stationary store,
 - f. Safari Mobile for iPhone 6 or later; iOS 12 or later, to the mobile storefront,
 - g. Chrome Mobile 100.0.4896.60 (Android 4 or higher) to the mobile storefront.
7. Exclusive rights to the content provided as part of the services provided via the Online Store, in particular copyrights, the name of the Online Store (trademark), its graphic elements, software and database rights are legally protected and are vested in the Seller or entities, with whom the Seller has concluded appropriate agreements.
8. Information about the Products provided in the Online Store, in particular their descriptions, technical and functional parameters and prices, constitute an invitation to conclude the Agreement.

II. CONDITIONS FOR CONCLUDING AGREEMENTS

1. Customers entitled to submit Orders for Products offered by the Online Store are the following Customers:
- a. having the status of a User,
 - b. not having the status of a User, i.e. making purchases without the Registration and Login procedures.
2. User status is obtained after:
- a. correctly filling in the registration form on the website of the Online Store and establishing the login and password by the Customer,
 - b. activating the account by clicking on the link sent to the Customer's e-mail address provided during account registration.
3. Login and password are confidential. With each subsequent Order, the Customer uses the previously established login and password. After using the login and password set by the Customer, he has the option to update the data provided during Registration.
4. Before placing the Order, the Seller provides essential information necessary for the average Consumer to make a decision on the conclusion of the Agreement, which causes or may cause the average Consumer to make a decision to purchase the Product, which he would not have taken without this information, and the following is considered essential information in particular:
- a. essential features of the Product,
 - b. the name, seat and address of the Seller,
 - c. the price including taxes, as well as information about any other known to the Seller or foreseeable additional costs,
 - d. methods of payment for the Goods, delivery options or methods of making the Product, as well as complaint handling procedures,
 - e. information on the existence of the right to withdraw from the Agreement or its termination,
 - f. information on whether and how the Seller ensures that the published opinions come from Consumers who used or purchased a given Product.
5. Orders from customers are accepted:

- a) via the website <http://www.kinderkraft.co.uk>
 - b) by e-mail to the following address: support@kinderkraft.com
 - c) by phone: (0044) 1280 444004 days a week (Monday to Friday), from 8:00 a.m. to 3:00 p.m.
After placing the Order, the Customer receives an e-mail confirmation that the Order has been accepted in the Store.
6. The order includes, in particular, the selection of the Product (s) with the type and quantity characteristics specified by the Customer, the selection of the method of delivery and payment method. In the case of Personalization, the Customer's Order may include the specification provided by the Customer, which allows the Product to be tailored to individual needs The Customer, including by making changes to the Product / s .
7. The Customer receives an e-mail with the return confirmation of placing the Order along with the Regulations attached on a Durable Medium. The confirmation of placing the Order (purchase offer) received by the Customer is for information purposes only, it serves additional verification of the fact that the Customer submits a purchase offer and does not result in the conclusion of a Sales Agreement.
8. The conditions for accepting the Order by the Seller for execution are:
- a. in the case of placing an Order via the Online Store website <https://kinderkraft.co.uk> - correctly filling in the contact form,
 - b. in the case of placing an Order by e-mail or by phone - placing an Order containing the following data: name of the Product or Products with their codes, color indication (if a given Product has more than one color version), the number of Products ordered, full contact details for shipping, i.e. name and surname or company of the addressee, delivery address (street, house or apartment number, zip code, city), contact telephone number (for the courier), information on the form of payment, i.e. cash on delivery or transfer;
 - c. in the case of Personalization, you must also - after accepting its terms - provide the Seller with the specification, including by:
 - selection of available graphic designs,
 - sending a combination of letters, spaces and numbers,
 - which, according to the Customer's will, are to be jointly placed on the Product / s ,
 - d. in any case, regardless of the method of accepting the Order - the availability of the Product offered in the Online Store, about which the Seller informs the Customer in the Online Store, before placing the Order.
9. In a situation where the Order cannot be processed due to the unavailability of the Product or if, in the case of Personalization, it will not be possible to perform it, the Customer will be informed immediately, but not later than within 3 working days from the date of placing the Order. In this case, the Seller will return within this period the amount received from the Customer for the unrealized Order. Instead of a refund, the Customer may agree to extend the duration of the Order (if possible) or to purchase another Product.
10. In the case of Personalization , the Seller has the right to refuse to make the Product (s) in accordance with the Customer's specification also if it violates the rights of third parties, including a trademark or work, and contains content that may violate the generally recognized standards.
11. The Customer receives a message confirming the acceptance of the Order for execution, which includes a document attached in PDF format, containing the Seller's information obligations in connection with the distance contract concluded. This is the moment of concluding the Sales Agreement with the Customer.

12. The confirmation is sent by the Seller to the Customer on a durable medium within a reasonable time after accepting the Order, no later than the date of delivery of the Product (s).
13. Acceptance of the Order for execution by the Seller takes place:
 - a. in the case of an Order payable on delivery - at the latest on the next business day after the order is accepted by the Customer,
 - b. in the case of an Order paid by one of the payment intermediaries - after the payment is credited to the Seller's bank account for the Order placed.
14. The Order is processed by the Seller, which means the preparation of the Product for shipment and handing over the parcel to the carrier, takes place within 24 hours from the day referred to in the previous point, on working days from Monday to Friday, from 8:00 to 15:00. Orders placed by the Customer on Saturday, Sunday and holidays or outside the opening hours of the Online Store are processed on the first next business day. In the case of Personalization, the order processing time may be extended, but not longer than three business days.
15. For each accepted Order, the Seller issues a sales document (invoice for an individual customer), sent by e-mail to the Customer from the e-mail address: notification@4kraft.com or the Customer has the option to generate an invoice in his account set up in the Online Store, the second of which is the possibilities only apply to the User. The date of issue of the sales document is the date of release of the Goods to the courier company.

III. PRODUCT PRICES

1. In the Online Store, the Seller shows the price of the Products, as well as the remuneration for Personalization, in an unambiguous manner that does not raise any doubts of the average Consumer and allows the Customer to compare the prices or the amount of remuneration for Personalization.
2. The prices of the Products offered in the Online Store and the remuneration for Personalization are expressed in Pound sterling (GBP) and include the due tax on goods and services (VAT) [gross prices].
3. The price given next to the Product is binding at the time of placing the Order by the Customer.
4. In each case of a reduction in the price for a Product or remuneration for Personalization, in addition to the information about the reduced price or remuneration, the Seller shall disclose information about the lowest price of the Product or remuneration for Personalization that was in force in the period of 30 days prior to the introduction of the reduction.
5. If the Product or Personalization are offered for a period shorter than 30 days, in addition to the information about the reduced price or remuneration, the Seller shall provide information about the Product price or remuneration for Personalization that was in force in the period from the date of offering this Product or Personalization until the date of the discount.

IV. FORMS OF PAYMENT

1. Payment can be made:
 - a. by payment intermediaries (Przelewy24, Klarna), including the use of:
 - Visa or Mastercard payment card (debit, credit),
 - deferred payment system (Klarna) - buy now and pay in 30 days.

2. The Seller may implement other, and equally safe, payment methods, about which the Customer is informed on the Online Store website.

V. DELIVERY TIME

1. In the description of each Product posted on the Online Store website, there is an approximate delivery time. In addition, the Seller, confirming the acceptance of the Order for execution, sends information on the method and date of execution of the Customer's Order by the Seller.
2. Sending the Product to the Customer already on the day of placing the Order, i.e. in relation to the Products with their shipment within 24 hours, may take place if:
 - a. The order will be placed on the Seller's business day and
 - b. the payment will be credited to the Seller's bank account by 12.00 or the Seller will receive information about the shipment of the Products on delivery by 12.00.
3. The order of Products with different delivery times is sent after completing the entire Order.
4. The waiting time for the delivery of the shipment by the carrier is 1-2 business days, counted from the day the Seller transfers the shipment to the carrier for dispatch.
5. The delivery takes place via DPD - the DPD company delivers parcels to collection points and to the indicated delivery addresses, on working days, from Monday to Friday.
6. At the time of sending the parcel, the Customer receives an e-mail number of the parcel waybill, on the basis of which he can check its status on the website of the DPD courier company <https://www.dpd.co.uk/>.

VI. DELIVERY COSTS

1. The cost of delivery of the ordered Products is borne entirely by the Seller.
2. All shipments are insured at the expense of the Seller.

VII. RECEIPT OF THE DELIVERY BY THE CUSTOMER

1. Upon receipt of the Product sent to the address indicated by the Customer, it is recommended to pay attention to the external condition of the delivered parcel. In the event of visible mechanical damage or other disturbing reservations as to the condition of the packaging, including logistic security (e.g. the Product's packaging is damaged, visible signs of opening, the tape was broken), it is recommended to refuse its acceptance and immediately notify the Seller of this fact.
2. If the external condition of the shipment does not raise any objections, it is recommended to check its contents in the presence of the courier. In the event of any comments as to the technical or visual condition and completeness of the received Product, it is advisable to draw up a damage report. The relevant forms should be available to the abovementioned a courier who is to certify the irregularities at the same time. The condition for considering a possible complaint on the part of the Consumer is not drawing up the indicated protocol.
3. In the event of damage to the parcel during transport or reservations as to the quantity of the delivered Product, it is recommended to draw up a damage report in the presence of the courier. If the courier does not have such a form with him, you should consider making an appointment to write the report at a different date. It is recommended to include in the Protocol: date, time of delivery, description of damage or shortages of the Product and packaging. The signed protocol sent to the e-mail address: support@kinderkraft.com. The condition for considering a possible complaint on the part of the Consumer is not, inter alia, preparation of the indicated protocol.

4. The above recommendations and recommendations are intended only to improve the procedure of pursuing claims by the Client. Failure to comply with them, however, does not have any impact on the possibility of exercising the rights of the Customer in connection with the defects of the Products.

VIII. THE RIGHT TO WITHDRAW FROM THE CONTRACT

1. A Consumer who has concluded a Distance Sale Agreement with the Seller has the right to withdraw from the Sale Agreement without giving any reason, by submitting an appropriate statement in any form **within the time limit. 14 days from the date of release of the Product to the** Consumer or a third party designated by him other than the carrier, and if the Product was delivered in batches or in parts, from the date on which the Customer came into possession of the last item, or on which a third party other than the carrier and indicated acquired by the customer of the last item.
2. The right to withdraw from the Sales Agreement does not apply in cases of which the Seller informs the Consumer in an e-mail confirming the acceptance of the Order for execution.
3. In order to exercise the powers of para. 1 above, the Seller should be informed about the decision to withdraw from the Agreement by means of an unequivocal statement, e.g. in the form of a letter sent to the following address: 4Kraft sp. z oo, ul. Tatrzńska 1/5 60-413 Poznań or by e-mail to the following e-mail address: support@kinderkraft.com or using the online form available in the Online Store or by phone on the mobile number: (0044) 1280 444004. You can also use the form template withdraw from the Agreement, which is each time made available to the Customer in a message confirming the acceptance of the Order for execution, but it is not obligatory. To meet the deadline to withdraw from the Agreement, it is enough to send to the Seller information regarding the exercise of the Customer's right to withdraw from the Agreement before the deadline referred to in paragraph 1 above.
4. In order to streamline the procedure of withdrawing from a Distance Agreement, it is recommended that the Consumer uses the option of marking the shipment containing the returned Product with the ZWR number. This number can be obtained by completing the form available on the website <https://rma.kinderkraft.com> or by contacting us at support@kinderkraft.com. The ZWR number should then be placed in a visible place on the package. It is recommended to attach to the shipment a document confirming the purchase of the returned Product in the Online Store or its copy. Failure to use the above-mentioned Consumer's recommendations will not, however, have any negative impact on his right to withdraw from the Agreement.
5. In the event of exercising the right to withdraw, the Agreement is considered void. The parties are released from any obligations, unless the law or the Regulations in accordance with it expressly provide otherwise.
6. The consumer may be liable for the decrease in the value of the item as a result of using it in a way that goes beyond what is necessary to establish the nature, characteristics and functioning of the item.
7. consumer is obliged to immediately return the Product to the Seller, but not later than within 14 days from the date on which the Consumer withdrew from the Agreement. In the event that the Consumer wishes to withdraw from the Agreement, the Seller, after accepting the application, orders the courier company to collect the goods being the content of the Agreement. The consumer is sent a bill of lading, which should be placed on the package and handed over to the courier on the day of receipt. In this case, the Consumer does not bear the costs of transport.

8. A consumer who withdrew from the Agreement and then, on his own initiative and at his own expense, sent back the Product (s), shall bear the direct costs of returning the Product (s). The seller does not reimburse the costs of transport on this account.
9. The Product returned by the Consumer should be packed in an appropriate manner, ensuring no damage during transport.
10. If possible, the Seller recommends that the Product be packed in its original packaging. Failure to follow the recommendation by the Consumer will not have any negative impact on his right to withdraw from the Agreement. The Product should be returned to the Seller's address: Bleckmann UK Trinity Park, Hillmead Drive, Unit 1 and Unit 2, Swindon, SN5 5WB.
11. The Seller shall immediately, but not later than within 14 days from the date of receipt of the Consumer's statement on the exercise of the right of withdrawal, return to the Consumer all payments made by him, including the costs of delivering the Product (s), if the Consumer has incurred them. The Seller shall reimburse the Consumer only for the cheapest, ordinary shipping method available in the Seller's offer.
12. The reimbursement will be made using the same payment method that was used by the Consumer in the original transaction, unless the Consumer expressly agrees to a different solution.
13. The consumer does not bear any fees related to the reimbursement of the payment by the Seller.
14. If the Seller has not offered to collect the Goods from the Consumer himself, he may withhold the reimbursement of payments received from the Consumer until he receives the Goods back or until the Consumer provides proof of its return, whichever occurs first.

IX. WARRANTY. NON-CONFORMITY OF THE GOODS WITH THE CONTRACT. COMPLAINT PROCEDURE

1. The Seller is responsible to the Consumer for the compliance of the Goods with the Agreement.
2. In the event of finding defects or non-compliance of the Product with the Sales Agreement, the Customer may request a price reduction or withdraw from the concluded Sales Agreement, unless the Seller immediately and without undue inconvenience to the Customer replaces the defective Product with a defect-free one or removes the defect. This limitation does not apply if the Product has already been replaced or repaired by the Seller or the Seller has not satisfied the obligation to replace the Product with a non-defective one or to remove the defect.
3. If the Customer is a Consumer, he may, instead of the removal of the defect proposed by the Seller, demand that the Product be replaced with a Product free from defects, or instead of replacing the Product, demand that the defect be removed, unless it is impossible to bring the Product into compliance with the Sales Agreement in a manner chosen by the Consumer or would require excessive costs compared to the method proposed by the Seller. When assessing the excess of costs, the value of the Product free from defects, the type and significance of the defect found is taken into account, as well as the inconvenience to which the Consumer would otherwise be exposed.
4. The Customer may not withdraw from the Sales Agreement if the defect is irrelevant.
5. The seller is liable under the warranty if a physical defect is found before the expiry of two years.
6. A claim for removal of a defect in the Product or replacement of the Product with a Product free from defects expires after one year from the date of finding the defect. If the Customer is a Consumer, the limitation period may not end before the expiry of the deadlines specified in paragraph 5 above.
7. If the Customer who is a Consumer has requested replacement of the Product or removal of the defect or submitted a price reduction statement specifying the amount by which the price is to be

reduced, and the Seller has not responded to this request within fourteen days, it is considered that the request was justified.

8. Within the period specified in sec. 6 above, the Customer may submit a declaration of withdrawal from the Sales Agreement or price reduction due to a defect in the Goods. If the Customer requested replacement of the Product with a Product free from defects or removal of the defect, the deadline for submitting a declaration of withdrawal from the Sales Agreement or price reduction begins with the ineffective expiry of the deadline for replacing the Product or removing the defect. The provisions of section VIII of the Regulations shall apply accordingly to the return of the Goods.
9. Consumer's complaint is considered within 14 days from the date of receipt of the notification, subject to the tacit recognition of the complaint as justified within the time limit and on the terms set out in paragraph 7. above.
10. Any complaints regarding Products purchased in the Online Store should be submitted:
 - a. on the form available on the website: <https://rma.kinderkraft.com> or
 - b. by e-mail to the following address: support@kinderkraft.com or
 - c. by phone at the following number: (0044) 1280 444004.
11. We recommend reporting the defect using the form as above. It is recommended to attach to the notification a description of the Product defect and a document (or its copy) confirming the purchase of the Product in the Online Store. The notification may also be sent via e-mail to the following address: support@kinderkraft.com.
12. In order to improve the procedure related to the complaint of the Product due to defects or non-compliance with the Sales Agreement, it is recommended that the Customer use the option of marking the shipment containing the claimed Product with the RMA number (in a visible place). This number can be obtained by e-mail at support@kinderkraft.com. Failure to follow the recommendation by the Consumer will not have any negative impact on his rights resulting from the non-compliance of the Product with the Sales Agreement.
13. When it is necessary to assess the existence of a defect, it will be necessary, if possible, to submit a complaint to the following address: MBS / CENTRUM SERWISOWE 4 KRAFT, Sady, ul. Rolna 9, 62-080 Tarnowo Podgórne.
14. The customer may exercise the rights under the warranty for physical defects of the Goods regardless of the rights resulting from the guarantee. Exercising the rights under the guarantee does not affect the Seller's liability under the warranty. Information about the guarantee granted to the Customer and the content of its terms are posted on the website at the link [...], and also provided to the Customer in an e-mail informing about the acceptance of the Order for execution in the form of clicked (referring to the content) graphic icons.
15. However, if the Customer exercises the rights under the warranty, the time limit for exercising the rights under the warranty is suspended on the day the Seller is notified of a defect in the Goods. The time limit runs from the date of refusal by the guarantor to perform the obligations arising from the guarantee or the ineffective expiry of the time for their performance.
16. The consumer has the option of using extrajudicial means of dealing with complaints and redress. Among other things, the consumer has the option to:
 - a. to apply to a permanent amicable consumer court with a request to settle the dispute arising from the concluded Sales Agreement,

- b. apply to the Provincial Inspector of Trade Inspection with a request to initiate mediation proceedings regarding the amicable settlement of the dispute between the Consumer and the Seller,
 - c. use the help of a poviát (municipal) consumer ombudsman or a social organization whose statutory activities include consumer protection.
17. Pursuant to Regulation (EU) No 524/2013 of the European Parliament and of the Council of 21 May 2013 on online dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22 / EC (Regulation on ODR in consumer disputes), the Consumer has the option of resolving disputes electronically using the online platform available on the website <http://ec.europa.eu/consumers/odr/>.

X. PROTECTION OF PERSONAL DATA

1. The following personal data is processed in the Online Store:
 - a. Customers: name, surname, delivery address, e-mail, telephone number, company, registered office or residential address, tax identification number, bank account number, computer IP address, account information, if applicable, including the User's name, password, ID,
 - b. persons contacting the Seller via the contact form, Messenger or complaint form: name, surname, company, e-mail address,
 - c. website users: IP address, Internet identifiers, data from cookies and pixel tags, data on the operating system, data on website activity and personal and marketing preferences.
2. Detailed information on the processing of personal data and the protection of privacy, including the purposes and legal grounds for processing, are provided in the Privacy Policy (link: <https://kinderkraft.co.uk/privacy-policy>) and in the information clauses dedicated to individual forms on the website Online Store.
3. Changing the Privacy Policy does not constitute a change to the Regulations.
4. The administrator of personal data referred to in sec. 1 above is 4KRAFT sp. z o.o. with its seat in Poznań, at ul. Tatrzańska 1/5, 60-413 Poznań, KRS number: 0000378767, NIP: 7811861679, REGON: 301679527.
5. Personal data is protected and processed in accordance with applicable law, in particular in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46 / EC (GDPR).
6. Providing personal data by the Customer is voluntary, but it is necessary for the conclusion and implementation of the Sales Agreement.
7. Each person who provided the Seller with their personal data has the following rights, within the limits specified by law and where applicable:
 - a. access to the content of your data and rectification, deletion or limitation of processing and transfer of your data,
 - b. in situations where the Seller processes personal data on the basis of the consent of that person - the right to withdraw it at any time, but this will not affect the lawfulness of the processing which was carried out on the basis of the consent expressed before its withdrawal,
 - c. file a complaint to the President of the Data Protection Office, when the person decides that the processing of their personal data violates the provisions of the GDPR,
 - d. object to the processing of personal data based on the legitimate interest of the Seller.

8. Detailed information on personal data and privacy protection is available in the Privacy Policy tab on the Online Store website. Changing the Privacy Policy does not constitute a change to the Regulations, and each form related to the acquisition of User's personal data has a dedicated information clause.

XI. FINAL PROVISIONS

1. The provisions of the Regulations do not exclude and do not limit any rights of the Consumer due to defects of the Products, which he is entitled to under the mandatory provisions of law. In the event of a conflict between the provisions of the Regulations and the mandatory provisions of law granting rights to the Consumer, these provisions shall prevail.
2. The Regulations are available to all Customers and Users in an electronic version on the website of the Online Store www.kinderkraft.co.uk in the Regulations tab.
3. If it is necessary to change the Regulations resulting from a change in the form of payment, methods and rules of delivery, terms of concluding contracts, complaint procedure, the need to introduce changes clarifying the provisions of the Regulations, changes in the scope of generally applicable law and other provisions whose changes affect the implementation of concluded contracts, The Seller undertakes to inform the Customer about this fact at least 14 days before the changes become effective by sending the amended Regulations, by e-mail to Users and announcing the amended regulations on the website. In such a situation, the introduced changes will not in any way infringe the rights acquired by the Customer before the date of entry into force of the changes in question, which means that the Regulations in force at the time of the conclusion of the Agreement will apply to the concluded Agreements and the Agreements performed.